

Find Referral Reasons in the BSP

When a submission refers, there will be a referral reason located in the "Referral Reasons" tab. Click the "+" to view the reason and submit a conversation.

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POLICYHOLDERS ▾ 1-844-472-0967 (MONDAY-FRIDAY 7-9 EDT)



Property & Liability

Your coverage requires a little special attention.

Please contact us at **1-844-472-0967** or fill in the form below and we'll get in touch right away to help you secure the coverage you need.

+ Referral Reasons

Business name

Test Referral

Doing business as (optional)

Contact first name

Contact last name

Address the referral reason clearly in the conversation. Underwriters are instructed to decline submissions that do not have referral conversations posted. If you are confused by the referral reason, please reach out to Partner Services for assistance prior to submitting to underwriting.

Example: Workers' Compensation policy refers for low payroll. Detailed payroll information needs to be obtained and provided in the conversation to underwriting - specifics would include how many employees, the average payroll, and the average number of employees.

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✕ Referral Reasons

Reason: Building : Building

Reason: Multiple Buildings? : Underwriting Question Response

Reason: Prior customer relationship forN9WC009036 based on Phone.; Previous Submission - Underwriter Declined : Decline Reason was Unable to validate/verify operations..

Reason: Prior customer relationship forN9WC967627 based on Phone.; Previous Submission - Underwriter Declined : Decline Reason was Account presents exposures prohibited by our underwriting guidelines. \$CRLFservices incl solar installation and roofing

Reason: Total Area (sq ft.) : Total Area (sq ft.)

Conversation to UW

Business name